



Entry to Convert SV PNR into 1A

Dear Travel Partner

As you are aware that Saudi Arabian Airlines is migrating to [Amadeus Altea on 11th April 2010](#), so to secure bookings from walk-in passengers, claiming & ticketing, follow the precautionary steps given below:

1. If passenger(s) presents [Old SV PNR created in STARS before 11th April 2010](#),

To claim & convert PNR into Amadeus PNR:

➤ **RT * SV / DWL579 – D** → Response → **1A PNR RECORD LOCATOR - 5SRQOH**

➤ **RO SV 5SRQOH**

➤ **ET**

2. If passenger(s) presents [New SV PNR, created in Amadeus Altea after 11th April 2010](#),

To claim:

➤ **RO SV 5SRQOH**

➤ **ET**

If you have any queries with regards to this information, please contact Amadeus Helpdesk at 800 244 0401 or operations@amadeus.com.sa